Service Engineer Maritime

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Problem-solving and customer-oriented, proactive technician
Location Rotterdam or Middelburg or IJmuiden

What does your day look like?
As a Service Engineer you board ships. These can be inland, seagoing, offshore or fishing vessels. The captain or shipping company has reported a malfunction to our navigation or communication equipment and you go for it. You drive to the customer in your company car and discuss his report with him. Then you go to work to find and fix the malfunction. You are happy to take on that challenge because you are the boss of the malfunction report. With your creativity you ensure that the problem is solved quickly. Of course you will be well trained first. When you are done with your job, you discuss with your client what you have done. Is your customer satisfied? Then you are also satisfied!

What are you going to do?
•Perform maintenance on navigation/communication equipment
•Troubleshooting
•Commissioning of the equipment on board
It can happen that your schedule for the day is empty in the morning. Then you go to work in the workshop. But it can happen that your schedule fills up with challenging jobs. On a quiet day, you can go home a little earlier. It also happens that you are not ready at 5 p.m. and then you are so flexible to finish the job. Because we serve our customers worldwide, you can, if you wish, sometimes work abroad for short periods when our customers' ships are there, from Africa to Spitsbergen.
During your training period, you will first work with an experienced colleague and go to ships. Once you can get by with your knowledge, you will also be deployed in the breakdown service. On average you will be scheduled for this 1 week every 6 weeks. Of course you will receive a fee for this.

What characterizes you?
Perhaps obvious, but an interest in shipping comes in handy here! Just like your attention to quality, proactivity and thinking in solutions. Here's what else we think you could use to make this feature a success:
•Completed MBO course in electrical engineering, level 3 / 4
•VCA diploma (or willing to obtain)
•Initiative
•Customer oriented
•Clear communication in Dutch and English language
•Flexible and willing to travel and work outside office hours
•Stress resistant
•Living in the vicinity of Rotterdam or Middelburg or IJmuiden
•Driving License B
•You are allowed to work in the Netherlands

Our offer
•Full-time job and benefits that suit your responsibilities.
•An independent position where your initiative is appreciated.
•You will be trained with us as a professional so that you can manage well on board
•A company car that you may also use privately
•Minimum 32 vacation days (for full-time employment)

•Extra days off if you don't get sick
•Overtime compensation and the possibility of compensating time
•Breakdown service fee
•Access to online training related to your own development;
•Good pension scheme for which you pay a low contribution as an employee;
•Fun activities are regularly organized.

Interested?

Are you the service-oriented technician we are looking for and do you (partially) meet the above profile? Send us your resume and motivation. Do you have any questions first? Contact the Human Resources department via telephone number 010-4534000 or via email address HR@alphatronmarine.com.

Introducing: we are Alphatron Marine

Alphatron Marine is a renowned supplier of integrated bridge solutions, representing the industry's leading brands and producing unique complementary products to the Japan Radio Company Ltd (JRC) portfolio. We are an importer, supplier, installer and service provider of navigation and communication equipment for shipping. With our head office in Rotterdam and various offices across Europe, North America, Curaçao, Korea and Singapore, we always try to be close to our customers. We are here to help companies with innovative solutions that better match the technology and possibilities of today. We create solutions that the market demands and that ships need. We are Alphatron Marine. Alphatron Marine is an equal opportunity employer. We strongly believe that employing a diverse workforce is central to our success. We make hiring decisions based on your experience and skills.

We like to recruit ourselves and do not work with recruitment and selection agencies.