

IT Solutions Engineer

IT Solutions Engineer – Maritime

Location: Rotterdam

Full-time

A versatile IT role where you go full sail to provide customers worldwide with smart, reliable solutions. Step aboard at Alphatron Marine!

What will you be doing?

As an IT Solutions Engineer, you are the expert behind the IT and AV solutions installed on board of vessels. You'll work on both new and existing customer environments, building complete systems: from networks, Wi-Fi and CCTV to IPTV – all connected via satellite and mobile internet links.

- You design and build network solutions – from a simple USG to complex SD-WAN firewall setups.
- You're involved from the first customer contact to project delivery, including pre-sales advice and technical implementation.
- You may also board vessels yourself to commission systems – both in the Netherlands and abroad.

Your base is our office in Rotterdam, but you're open to travel occasionally.

This is a varied, independent, and technically challenging role. Your expertise is key – especially as we move towards standardizing our custom ITAV solutions.

In short, your responsibilities:

- Design, build, and implement ITAV projects
- Proactively manage customer environments
- Advise (internal) customers on complex technical questions
- Act as a 3rd-line technical support expert
- Commission systems onboard
- Help standardize our ITAV solutions
- Participate in the 24/7 support duty roster (approx. once every 6 weeks)

What do you bring?

- Higher professional education (HBO) level or MBO+ with relevant experience
- Strong knowledge of IT networks (e.g. VLANs, routing, multicast, spanning-tree) Experience with IT and AV systems
- You understand how technical systems work and how they add value for our customers
- Excellent communication skills in both Dutch and English (spoken and written)
- Valid driver's license (B) and willingness to travel
- Solid knowledge of Juniper Networks products
- Cisco certification, experience with TVRO/VSAT or Crestron? That's a plus!
- Affinity with the maritime industry is essential

Core competencies:

Independent, eager to learn, communicative, analytical, proactive, and solution-oriented.

What do we offer?

- A full-time position in an international, dynamic environment
- Competitive salary and benefits in line with your role
- A company car (also for private use)
- Overtime compensation or time-for-time arrangement

Job Title:
IT Solutions Engineer

Department:
HR

Division:
Marine

Work location:
Rotterdam

Education level:
MBO

- Expense and on-call duty allowance
- Minimum of 25 vacation days (based on full-time employment)
- Extra days off if you don't report sick
- Option to purchase additional leave
- A flat organization with short lines and quick decision-making
- Access to online training for your personal development
- Excellent pension scheme with low employee contribution
- Regular fun team and company events

Ready for your next journey?

Send your CV and motivation to recruitment@alphatronmarine.com.
Questions? Feel free to call us at +31 (0)10 453 4000.