IT Solutions Engineer

A versatile IT role in which you pull out all the stops to provide customers worldwide with smart, reliable solutions. Are you up for this challenge? Step aboard at Alphatron Marine!

IT Solutions Engineer – Maritime

Location: Rotterdam

Full-time

What will you be doing?

As an IT Solutions Engineer, you are the specialist behind the IT and AV solutions on board ships. You work on new and existing customer environments, building complete systems: from networks, WiFi, and CCTV to IPTV, all connected to satellite and mobile internet connections.

- You design and build network solutions – from a simple USG to advanced SD-WAN firewalls.
  You are involved from the first customer contact to the delivery of the system, including pre-sales advice and technical implementation.
- You will also go on board yourself to commission systems – both domestically and abroad.
  The base is our office in Rotterdam, but you are also willing to travel occasionally.

Your work is varied, independent, and technically challenging. And your expertise is indispensable: you actively contribute to standardizing our custom ITAV solutions.

What will you be doing in brief?

- Designing, building, and implementing ITAV projects
- Proactively managing client environments
- Advising clients and colleagues on technical issues
- Acting as a 3rd line support engineer
- Commissioning on-board systems
- Contributing to the standardization of our solutions
- Participating in the 24/7 on-call service (approximately once every 6 weeks)

What do you bring?

- Higher professional education (HBO) working and thinking level (or MBO+ with relevant experience)
- Thorough knowledge of IT networks, including VLANs, routing, multicast, and spanning-tree
- Experience with IT and AV systems
- You understand technical systems and know how they add value for clients
- You speak and write excellent Dutch and English
- Driving license B and willingness to travel
- Knowledge of Juniper products is required
- Cisco certification, experience with TVRO/VSAT or Crestron? That is a nice bonus!
  Affinity with shipping is a must

Competencies that suit you:

Independent, eager to learn, strong communication skills, analytical, proactive, and solution-oriented.

What do you get in return?

- A varied full-time position in an international environment
- A company car (also for private use)
- Overtime pay or time-for-time compensation
- Expense and breakdown service allowance
- Minimum of 32 vacation days (for full-time employment)

•Possibility to purchase extra leave days
•An organization with short lines of communication and quick decision-making
•Access to online training for your own development
•Good pension scheme with low employee contributions
•Regular fun (staff) activities

Ready for your next journey?

Apply! Send your CV and cover letter to recruitment@alphatronmarine.com. Still have questions? Feel free to call us at 010-4534000.

Let us introduce ourselves: we are Alphatron Marine

We supply integrated bridge solutions, navigation, and communication equipment for the maritime sector. With offices all over the world and our headquarters in Rotterdam, we are close to our customers. Innovation, quality, and service form the heart of our work. Everyone is welcome at Alphatron Marine – we believe in equal opportunities and are building a diverse team.

Recruitment agencies contacting us regarding this vacancy are not appreciated.